

Total Tire Road Hazard Program

Policy

- Offered only on product purchased after Jan 1 , 2023
- Offered on qualifying Passenger and Light Truck tires sold to Authorized Servicing Dealers/Retailers by Total Tire Distributors which fail due to irreparable damage such as cuts, punctures, bruises, impact breaks incurred during the course of normal driving and are determined as non-repairable after inspection by a Total Tire Distributor Representative.

Offered on Goodride/Sumitomo PLT

- *Passenger and Light Truck only*
 - *Tires used for commercial applications, off road, racing or exhibiting signs of unusual use or abuse will be exempt from this policy as well as any product determined as discontinued or obsolete.*
 - *Not eligible if tire was damaged due to negligence, abuse, or improper use, inflation or load*
- Prorated from Date of Purchase up to 50% of wear, based on system SRP
 - *After inspection by a Total Tire Representative and upon approval, Total Tire will issue the authorized servicing dealer a credit note based on tread life remaining.*

Credit = [invoice cost x remaining treadwear]

- Customer to pay remaining cost differential for replacement tire.

Example: Calculation on tire with \$120 invoice cost, with 75% tread life remaining (and replacement of same tire).

$$\mathbf{\$120 \times 75\% = \$90}$$

- Dealer will receive \$90 credit towards purchase of replacement tire.
- Customer to pay \$30 to dealer to purchase new tire at \$120.
 - Replacement tire prices may be subject to price increases
 - Customer to be responsible for any price increases/changes

Owners Obligations

Proper tire care is necessary to obtain the maximum mileage and wear from a tire.

1. Proof of purchase is required
2. Tires must be rotated and inspected every 8,000-10,000kms at an Authorized Servicing Dealer, paperwork and records may be required or requested prior to approval
3. Proper front and rear alignment must also be maintained to prevent abnormal tire wear

TOTAL TIRE --- **Distributors Inc.**

ORDER DESK: 1.888.860.7773 FAX: 1.250.766.9830 www.totaltire.ca